**DROP media, sole proprietorship for audio and video production and services, owned by Igor Dropuljić**
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# GENERAL TERMS AND CONDITIONS OF BUSINESS

DROP media, sole proprietorship for audio and video production and services,
owned by Igor Dropuljić

## 1. General Provisions

These General Terms and Conditions of Business govern the business relationships between Igor Dropuljić, the owner of the sole proprietorship DROP media, sole proprietorship for audio and video production and services, Personal Identification Number (OIB) 23235685079, Ulica Lea Müllera 9, Zagreb (hereinafter: "DROP media"), and its clients.

DROP media provides film, television and video production, audio production, post-production, and other related production, creative and technical services.

## 2. Business Exclusively with Business and Institutional Clients

DROP media provides its services exclusively to legal entities, public-law bodies, and natural persons acting within the scope of their trade, business, craft or professional activity (B2B/B2G).

DROP media does not provide services to consumers, meaning natural persons acting outside the scope of their trade, business, craft or professional activity.

A natural person ordering a service in the course of their business, craft or professional activity must, when placing the order, provide the relevant details of the business entity for which the service is ordered and to which the invoice is to be issued.

## 3. Ordering and Contracting Services

The type and scope of the service, deadlines, price, payment terms and other specific conditions of each project shall be determined in an offer, contract, purchase order or other written confirmation of the agreement.

In the event of any discrepancy between these General Terms and Conditions and the specific terms agreed for an individual project, the specifically agreed terms shall prevail.

Information about services published on the DROP media website is for informational purposes only and does not in itself constitute a binding offer, unless expressly stated otherwise.

### 4. Prices and Payment

The price of each service shall be determined according to the nature, scope and requirements of the specific project and stated in the offer or contract.

The price does not include additional services, costs or work not covered by the accepted offer, unless otherwise agreed.

Payment terms and methods shall be specified in the offer, contract or invoice.

The tax treatment of the service shall be stated on the invoice in accordance with applicable tax regulations.

### 5. Changes to the Scope of the Project

Any subsequent client requests that change the agreed scope of the project may affect the price and the delivery schedule.

Additional work shall be carried out after agreement with the client on its scope and, where applicable, the additional fee.

### 6. Client Obligations

The client is obliged to provide, in a timely manner, all information, materials, approvals and other details required for the provision of the service.

The client is responsible for the accuracy of the information provided and for holding the necessary rights to use any materials supplied to DROP media, including photographs, videos, music, graphic elements, texts, trademarks and other content.

The client is responsible for obtaining all necessary permits and consents for filming and use of the materials, unless otherwise agreed.

Any delay by the client in providing materials, information or approvals may result in a corresponding adjustment to the agreed deadlines.

### 7. Copyright and Related Rights

Copyright and related rights, as well as the scope of rights to use content created as part of an individual project, shall be governed by the offer, contract or other appropriate written agreement.

If such rights are not specifically regulated, the applicable laws and regulations governing copyright and related rights shall apply.

Third-party rights, including rights to music, archive footage, photographs, fonts, stock materials and other licensed works, are subject to the terms and conditions of their respective rights holders and applicable licences.

Delivery of the final materials does not automatically include delivery of original footage, project files or other working materials, unless specifically agreed.

### 8. Cancellation and Termination of a Project

In the event that the client cancels or terminates a project, the client shall pay for all work completed up to that point, as well as any costs actually incurred and previously committed in connection with the project.

If specific cancellation terms have been agreed in the offer or contract for an individual project, those terms shall apply.

### 9. Confidentiality

DROP media and the client undertake to keep confidential all business, production, financial and other information obtained during their cooperation, except for information that is publicly available or must be disclosed pursuant to law or a request from a competent authority.

### 10. Liability and Circumstances Beyond the Parties' Control

DROP media shall not be liable for delays or inability to perform caused by circumstances beyond its reasonable control, including circumstances that objectively prevent or jeopardise the execution of filming or an event.

In such cases, the parties shall act in good faith to agree on a new date or another appropriate solution.

### 11. Governing Law and Dispute Resolution

The business relationship between DROP media and the client shall be governed by the laws of the Republic of Croatia.

The parties shall endeavour to resolve any disputes amicably. If this is not possible, the court with subject-matter jurisdiction in Zagreb shall have jurisdiction to resolve the dispute, unless otherwise provided by a separate agreement or mandatory legal provisions.

### 12. Final Provisions

These General Terms and Conditions are published on the DROP media website and apply to business relationships entered into after the date of their publication.

DROP media may amend these General Terms and Conditions. Any amended terms shall apply to projects agreed after their publication, unless otherwise agreed with the client.

**Publication date: 17 November 2026**

**Igor Dropuljić**
**Owner of the sole proprietorship**